

Michael Carley, M.D. Muriel Boreham, M.D. Shayzreen Roshanravan, M.D. Casey Kinman, M.D.

Welcome to our practice!

Thank you for choosing Texas Urogynecology Associates. We look forward to providing you with professional health care in a friendly and welcoming environment. This letter is designed to provide you with important information that most new patients at our office will find valuable. Please take a moment to read this information. If you have any questions, then we will be happy to discuss them you.

Your first visit

- Please allow approximately 1 1.5 hours for the first visit.
- At your first visit, you must arrive 15 minutes prior to your schedule appointment time.
- If you have not completed your questionnaire you would need to be at the office 45 minutes prior to your appointment. If you do not arrive 45 minutes prior, your appointment may need to be rescheduled. *Note: The e-check-in is separate from the Questionnaire.*
- We will collect a urine specimen from you when you check in.

What to bring

- Completed Urogynecology Questionnaire. Note: This is a 100-question questionnaire.
- Your insurance card and photo ID
- Your medication list

Appointments

- If you are unable to keep your appointment or you are going to be late, please call our office as soon as possible. This courtesy allows us to be of service to other patients.
- Due to the complex nature of specialty care that we provide, we will make every effort to inform you of any delays or any changes to our provider's schedules ahead of time.

Insurance

- For all insurance plans except for traditional Medicare, please make sure to verify that our practice is in your network. Our tax identification number for your reference is **752536818**.
- If you plan to have surgery in the future, please contact your insurance to make sure the following facilities are in your network
 - o Baylor Regional Medical Center: Plano, TX (Dr. Roshanravan & Dr. Boreham)
 - o Baylor University Medical Center: Dallas, TX (Dr. Carley & Dr. Boreham)
 - o **Baylor Scott & White Medical Center**: Irving, TX (Dr. Kinman)
 - Baylor Scott & White Medical Center: Grapevine, TX (Dr. Roshanravan)

4501 Swiss Avenue, Dallas, TX 75204 Ph.214.820.8700
4601 Old Shepard Place Bldg. 3 Ste 301, Plano, TX 75093 Ph. 972.596.3242
2001 N. Mac Arthur Blvd, Ste. 425 (Medical Building 1), Irving, TX 75061 Ph.469.800.1330
www.urogynecologytexas.com